

Privacy

We are committed to protecting your privacy. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998).

We collect information about you for 2 reasons: firstly, to process your order, and to provide you with the best possible service. We may contact you with regards to special offers or items related to your shopping or purchase with us. Such correspondence will always offer you the opportunity to refuse these types of communications from us.

The type of information we will collect about you is that which you submit to us when placing an order. It includes your name, address, phone number, email address. We will never collect sensitive information about you without your explicit consent.

The personal information which we hold will be held securely in accordance with our internal security policy.

You can check the information that we hold about you by logging into your website customer account at <https://nelstarsigns.co.uk> or by contacting us for an information request. **If you find any inaccuracies, we will correct it - or immediately delete your account information upon your request.**

Cookies

We use cookies and other technologies (collectively, "cookies") to recognise your browser or device, learn more about your use of our website, and to provide you with essential shopping features and services. These include:

- Keeping track of items stored in your shopping basket.
- Recognising you when you sign-in to use our services.
- Keeping track of your specified preferences. You may set your preferences through Your Account.
- Conducting research to improve our content, products, and services.
- Improving security.
- To allow us to measure and analyse the performance of our services.

Our cookies allow you to take advantage of essential features within this website. If you block or otherwise reject our cookies you may not be able to add items to your Shopping Basket, proceed to Checkout, or sign into your Nelstar UK Limited account.

If you disable all cookies on your browser, neither we nor third parties will transfer cookies to your browser. In doing so however, you may have issues navigating or shopping through our website.

Nelstar UK Limited reserves the right to change this our Privacy & Cookie policy at any time. Be sure to check this page periodically for changes.